

OFFICE 365 SUPPORT



A TAILORED EDUCATION SUPPORT PORTAL

- Students can benefit from O365 basic support for email and OneDrive
- Educators will receive advanced support and assistance with the setup and management of digital lecture rooms and classrooms
- We've packaged a collection of services only available for students and educators
- Get support to allow you to innovate in your teaching engagement and foster collaborative learning
- Support with School Data Sync

ASSISTED SUPPORT

SERVICES	EDUCATORS SUPPORT	STUDENT SUPPORT
Web / Email support portal	✓	✓
Email support	✓	✓
OneDrive support	✓	✓
Educators help portal	✓	
MS Teams support – helps you setup and manage a digital lecture or class	✓	
One Note – provides a central location for notes	✓	



EDUCATION FOCUS

With managed services, you can let an expert worry about the technical processes so you're able to focus on other areas of your teaching



HUMAN TOUCH

A personal approach to customer services ensures that an expert will always be on hand to help you get the most out of the technology



STAY UP-TO-DATE

Our approach ensures you remain relevant of technology, keeping up-to-date with the latest IT functions of the 365 platform

OUTCOMES YOU CAN EXPECT AS AN EDUCATOR/TEACHER

- Learn how to create a Microsoft Teams class and host the online lecture
- Setup assignments using Teams
- Using class notifications and announcements
- Creating classroom or lecture notebooks using OneNote
- How to store and share files using OneDrive